



Customer testimonial

DBmarlin Provides InPost with More Visibility into their Database Performance



DB marlin

InPost, a leading logistics and e-commerce delivery company, required deeper visibility into database performance than existing solutions provided.

While current observability tools offered valuable application and infrastructure monitoring capabilities, they fell short when it came to in-depth analysis of what was happening inside databases, leaving a critical blind spot. Enter DBmarlin — an **easy-to-use, easy-to-deploy, AI driven solution** that filled this crucial gap.

Why DBmarlin was needed by InPost

From a technical perspective, InPost operates at a high scale, and even minor database performance issues can have widespread impacts. Existing tools lacked visibility into or required difficult configuration to see:

- Database waits and blocking
- Replication performance
- Queries run by specific users
- Live execution plans
- Schema changes and index rebuilds

DBmarlin provided **real-time, granular visibility** into all these aspects, enabling **faster diagnostics and resolution**.

From a business point of view, the goal was to reduce downtime, improve performance, and enhance customer experience. DBmarlin's insights translated directly into improved delivery platform reliability, quicker response to production issues, and reduced time to market for new features.



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Monitor any database and get started for FREE

Get started here: dbmarlin.com/download 

Product Testimonials

“The first thing that impressed me about DBmarlin is its simple and clear UI (user interface) that immediately provided me with an easy to understand performance dashboard of all the databases I need to look after. All the important metrics are there, including lock waits, with a detailed history being kept for the long term so that we can answer questions after they have occurred. Databases with high levels of traffic are easy to see, with DBmarlin allowing you to drill down to understand where resources are being used and how to improve things.”

Katarzyna Kopowska-Radwan

Principal DBA

“The team behind DBmarlin, Application Performance Ltd. (AP), has been an exceptional partner. Their responsiveness, support, and openness to feedback have made a huge difference. Working with a company that not only offers a great product, but also great support ensures a high-value, low-risk partnership.”

Mateusz Piasta

SRE Manager

Why InPost Recommends DBmarlin

InPost highly recommends DBmarlin and the team behind it who have become a reliable and valuable partner for database performance monitoring. The team at Application Performance Ltd. (AP) has been exceptional in providing responsive support, is always open to feedback, and is clearly committed to continuous improvement. Their proactive engagement ensures that InPost is always aware of upcoming features, with a strong roadmap that includes support for additional database engines, deeper CI/CD integration, enhanced visualizations, and expanded dashboard capabilities. Working with a company that not only delivers a powerful product but also outstanding support makes DBmarlin a high-value, low-risk investment.

DBmarlin adoption at InPost

DBmarlin has been widely adopted across InPost, supporting DBA teams in performance monitoring and optimization, Product & Development teams in validating and tuning features, and SRE teams in conducting holistic performance analysis. Its rapid deployment via Ansible scripts has enabled coverage of over 100 instances, significantly reducing troubleshooting time and allowing for the early detection of performance-impacting changes. By empowering cross-functional teams to resolve database-related issues, DBmarlin has become an essential component common point of reference for InPost's observability stack, driving both operational efficiency and strategic advantage in performance management.



DBmarlin benefits for InPost

According to **Michał Mackiewicz**, DBA Manager at InPost, DBmarlin supported his team in a number of ways, including:

- **Simple and clear UI** - easy to understand performance dashboard of all the databases.
- **Creates a ranking of resource usage** - abnormalities can be caught when a normally lightweight system starts to use more resources.
- **Agentless setup, with very little impact** - no need to install anything on database hosts.
- **Records queries regardless of logging setup** - there's no need to log all queries or set a very low logging threshold.
- **All important metrics are visible** - with a detailed history being kept for the long term so users can answer questions after they have occurred.
- **Provides easy access for developers** - they can watch their query performance without involving DBA or a monitoring team.
- **Instance Tagging** - by country, and application for quick filtering.
- **Fast to add new instances** - meaning quick time to value.
- **Blocking and locking screen** - helpful to resolve blocking issues.
- **Additional support** - users can reach out to the DBmarlin team via Slack.

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